

Let's talk

- Do you have any favorite hotel?
- What is the best hotel experience you have ever had?

Practice

Staff: Welcome to Aloha Hotel. How may I help you?

Jun: Hi, can I check in? I have a reservation for today.

Staff: May I have your passport, please?

Jun: Sure, here you are.

Staff: Ok, Mr. Tanaka, we've reserved a double room for you.
May I have your signature here, please?

Jun: Sure. I just wanna make sure, but...
does this plan include breakfast?

Staff: Yes, a full Continental buffet, free airport shuttle service
and trolley-ride tickets are all included.

Jun: Great! And what time is check-out?

Staff: Check-out is 11am.

Jun: OK! Thank you so much! Have a nice day.



こんな時どうする？ お題を心の中でひとつ選んで、体当たりで会話してみよう

You: Excuse me. Teacher :Hi, how can I help you? You: Well..., actually...

Case 1 . 空港までの送迎があるか確認したい

Case 2 . カギを部屋においたままロックがかかってしまった

Case 3 . エアコンが動かないのでみてほしい

Case 4 . ホテル主催の 1 Dayツアーを申し込みたい

Key Phrases

- I'd like to book a room from March 17th to 25th.
- Can I have a non smoking room?
- Are you available on____?
- What are your rates?
- I'm gonna stay for 3 days.
- I left my key inside the room.
- I locked myself out.
- The AC doesn't work.
- What should I do?
- Do you have any tour?
- I have a flight at 7pm.
- Either is OK.

