

05 : Hotel ④ Check Out

Let's talk  What's your best hotel experience ever?

Practice 

Staff: Good morning! Did you enjoy your stay?

Jun: Very comfortable, thanks! Well, I need to get to the airport.
I have a flight in about 3 hours.

Staff: Oh then, we have a free shuttle bus service to the airport.
The next shuttle leaves in 30 minutes and it takes about
15 minutes to get to the airport.

Jun: Great! Then I'll wait for the ride browsing some gift shops.

Staff: Sure. Would you like to check-out first?

Jun: Yes, please. I think I need to settle the mini-bar bill.

Staff: It comes to \$57.50. Would you like to pay with creditcard?

Jun: Yes, and can I leave my suitcase here until the bus arrives?

Staff: No problem. The porter will load it when the bus gets here.

Jun: Thank you. I appreciate it. I had a great time staying here.

Staff: I'm glad to hear that! I hope you'll have a safe flight back!



Role play  お題をひとつ選んで、体当たりで会話してみよう

You: Excuse me. Teacher :Hi, how can I help you? You: Well...

Case 1 . 会社名義での領収書がほしい

Case 2 . あずけていた車をだしてほしい

Case 3 . 同じ部屋で来週の宿泊予約もとっておきたい

Vocabulary & Expressions

- Would it be possible to check-out at noon?
- We're checking out. Here's the room key.
- Is it possible to settle the bill now?
- What should I do with my card key?
- Could I get a detailed receipt?
- I'd like to pay \$70 in cash and the rest with my credit card.
- I think this amount for room service is not correct.
- The room service fee is charged twice.
- I paid the restaurant bill on the spot.
I did not charge it to the room.
- Could you please call a taxi?
- I would like to extend my stay.
- I'd like to make a reservation for next week.
- Could you please keep my suitcase until 4:00 PM?



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