

04 : Airport

Role play

お題をひとつ選んで、体当たりで会話してみよう

Practice

Staff : Good morning, where are you flying to today?

Jun : To Hawaii. Is the flight on time?

Staff : Yes. May I have your passport, please?

Jun : Sure, here you are.

Staff : Do you have any bags to check-in?

Jun : Yes, just this one. I hope it's not too heavy.

Staff : Would you like a window or an aisle seat?

Jun : An aisle seat, please. I thought I already booked online.

Staff : Oh, you are right. Here is your boarding pass.

This is your seat number and the departure gate.

We'll begin boarding at 7:30. Enjoy your flight.

Jun : Thanks. Have a nice day!

Let's talk

- Where's your favorite place to fly?
- What is the worst / best flight experience you have ever had?



You: Excuse me. Teacher :Hi, how can I help you? You: Well...

Case 1 . フライトの席を窓側から通路側にかえてほしい

Case 2 . パスポートを盗まれた (スリ)

Case 3 . フライトを逃した !

Case 4 . フライトの後の受け取り所で、自分の荷物が出てこない

Case 5 . 国内線の乗り換え場所を聞きたい

Vocabulary & Expressions

drop off

pickpocket

hand luggage

e-ticket

overweight fee

jet lag

transfer

overbooked

delay

take off

- I missed my flight. Is that possible to get a refund?
- I'd like to confirm my flight time. Is this flight on time?
- I'd like to check-in my bags. Here is the boarding pass.
- My wallet is stolen. What should I do?
- I'd like to book an aisle seat for my domestic flight.
- I'd like to have in-flight meal. Do I need additional fee?
- I need to pick up my suitcase. Where is the baggage claim?
- I can't find my suitcase. Could you check that for me?